Emergencies: SHAC is not a provider of emergency medical care. A medical emergency is defined as “posing an immediate threat to life, limb, or body function.” In case of a medical or counseling emergency, call 9-1-1 or go directly to a local hospital emergency room.

SHAC Hours:
Monday, Wednesday, Thursday & Friday: 8:00 AM-5:00 PM; Tuesday: 9:00 AM-5:00 PM
For more information on hours and services visit our website: shac.unm.edu Or, call our main line at (505) 277-3136. Note: SHAC is closed on Saturdays and Sundays and all official UNM holidays.

If you have a health concern that cannot wait until regular business hours, call SHAC at (505) 277-3136; for medical, select option #2 and for counseling, select option #3. You will reach an answering service. The answering service will page a provider who is available and can address your concern over the telephone.

If you need to access medical care while SHAC is closed, a list of facilities is provided below.
Note: UNM Student Health & Counseling does not accept any financial liability for costs you might incur. You are responsible for any charges at these facilities.

University of New Mexico Hospitals .......................................................... 24/7 Emergency Services
Main Hospital, 2211 Lomas NE (Facility nearest UNM Main Campus) .................. 505-272-2111
Sandoval Regional Medical Center, 3001 Broadmoor Blvd NE, Rio Rancho .......... 505-994-7000
Website: ........................................................................................................ unmhealth.org/locations/unm-hospital/

UNM Psychiatric Center ............................................................................... 2600 Marble NE
24/7 Psychiatric Emergency Services ...................................................... 505-272-2800 or 505-272-2920
Psychiatric Urgent Care Clinic (M-F, 9:30 am-6:00 pm) ................... 505-272-2800 or 505-272-9038
Website ........................................................................................................ unmhealth.org/locations/psychiatric-center.html

Presbyterian Kaseman Hospital – Behavioral Health
Kaseman Emergency Room, 8300 Constitution Ave NE (24 hours, 7 days/week) ...... 505-291-2000
Outpatient Adult Healthcare, 1325 Wyoming Blvd NE (M-F, 8:00 am-5:00 pm) ...... 505-291-5300
Inpatient Behavioral Health, 8300 Constitution Ave NE ................................ 505-291-2560
Website: ....................................................................................................... kaseman-hospital.phs.org/services/Pages/clinics.aspx

Lovelace Health System, 24/7 Emergency Services:
Lovelace Medical Center, 601 Dr Martin Luther King Jr. Ave NE ..................... 505-727-8000
Westside Hospital, 10501 Golf Course Rd NW ........................................... 505-727-2000
Women’s Hospital, 4705 Montgomery Blvd NE (at Jefferson) .................... 505-727-7800
Website: ....................................................................................................... lovelace.com

Albuquerque ER & Hospital, 24/7 Emergency Services:
9310 Coors Blvd NW .................................................................................. 505-431-1900
Website: ....................................................................................................... abqhospital.com

** See page 2 for more after-hours healthcare options. **
Presbyterian Health Care
24/7 Emergency Services:
- Main Hospital, 1100 Central Ave. SE (Main Switchboard) ................................. 505-841-1234
- Kaseman, 8300 Constitution Ave. NE ................................................................. 505-291-2000
- Rust Medical Center, 2400 Unser Blvd. SE, Rio Rancho ............................... 505-253-7878

PRESNow, 24/7 Urgent & Emergency Care:
- 6400 Paseo del Norte Blvd NE .......................................................... 505-596-2100
- 4515 Coors Blvd NW ............................................................................... 505-596-2200
- 3436 Isleta Blvd SW .............................................................................. 505-596-2300

Urgent Care:
- Atrisco: 3901 Atrisco NW (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) ................. 505-462-7575
- Harper: 5901 Harper Dr NE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) ....... 505-823-8888
- Las Estancias: 3630 Las Estancias Dr SW (9 am-8 pm, M-F; 7 am-4 pm, Sa & Su) .... 505-462-7777
- Rio Rancho: 4100 High Resort Blvd SE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) ...... 505-462-8888

Additional Locations / Website ........................................................................... www.phs.org

NextCare Urgent Care
Close to Campus: 5504 Menaul Blvd NE .................................................. 505-348-2868

Duke City Urgent Care
Close to Campus: 3500 Constitution Ave NE, 9am-6pm, M-F; 10am-5pm, Sa & Su ... 505-814-1995

Optum, Primary & Specialty Care (Urgent Care No Longer Available):
- Optum Main Phone # .................................................................................. 505-262-7000
- Adult Medicine, 5150 Journal Center Blvd NE (8 am-5 pm, M-F; closed weekends) .... 505-262-3212

Additional Clinics / Updates – Check Website ........................................... nm.optum.com

Additional Resources

UNM Police Department, 24 hours, 7 days/week, Main Campus, 2500 Campus Blvd NE
West End of Hokona Hall .......................................................... 505-277-2241 | police.unm.edu/

UNM LoboRESPECT Advocacy Center
24 hours, 7 days/week Advocacy Hotline ....................... 505-277-2911 | loborespect.unm.edu/

Rape Crisis Center of Central New Mexico, Telephone Crisis Hotline (Se habla Español)
9741 Candelaria NE (24 hours, 7 days/week) ......................... 505-266-7711 | rapecrisiscnm.org

Agora Crisis Center, Anonymous Volunteer Helpline ............... 505-277-3013 | agoracares.org

NM Poison & Drug Information Center .................................. 1-800-222-1222 | hsc.unm.edu/poison

988 National Suicide & Crisis Lifeline, 24/7 ........................................ 988 | 988lifeline.org

MATS: Detoxification From Alcohol & Substance Abuse (Bernalillo County) ........... 505-468-1555

berno.gov/department-behavioral-health-services/campus-services/detox-program