Emergencies: SHAC is not a provider of emergency medical care. A medical emergency is defined as “posing an immediate threat to life, limb, or body function.” In case of a medical or counseling emergency, call 9-1-1 or go directly to a local hospital emergency room.

SHAC Fall 2019 Hours (Eff. 08/16/19): SHAC is open Monday through Thursday, 8:00 am to 5:30 pm; and Friday, 9:00 am to 5:00 pm. Check SHAC web for current Pharmacy Hours. Note: SHAC Hours are subject to change. SHAC is closed on Saturdays and Sundays and all official UNM holidays. For info on SHAC services including current hours, log onto http://shac.unm.edu or call (505) 277-3136 during regular hours of operation.

If you have a medical problem that cannot wait until regular SHAC clinic hours, call 260-7070. (Or call SHAC at 277-3136; select option #2.) You will reach an answering service. The answering service will page a SHAC medical provider who is available for medical problems that can be addressed over the telephone.

If you have a counseling problem that cannot wait until regular SHAC clinic hours, call SHAC Counseling Services After-Hours On-Call Service (for UNM students only) at 277-3136; select option #3.

If you need to access medical care while SHAC is closed, a list of facilities is provided below. Please note: UNM Student Health & Counseling does not accept any financial liability for costs you might incur. You are responsible for any charges at these facilities.

University of New Mexico Hospitals...... Emergency Services (24 hours, 7 days/week):
Main Hospital, 2211 Lomas NE (Facility nearest UNM Main Campus)..................505-272-2111
Sandoval Regional Medical Center, 3001 Broadmoor Blvd NE, Rio Rancho...........505-994-7000
UNMH Security (North Campus)........................................................................505-272-2160
Website ...............................................................................................................https://hsc.unm.edu/health/locations/unm-hospital.html

Emergency Mental Health Services
UNM Psychiatric Center..........................................................................................2600 Marble NE
Psychiatric Emergency Services (24 hours, 7 days/week) .........................505-272-2800 or 505-272-2920
Psychiatric Urgent Care Clinic (M-F, 7:00 AM -1:00 PM) .........505-272-2800 or 505-272-9038
Website ..................................................................................................................http://hsc.unm.edu/health/locations/psychiatric-center.html

Presbyterian Kaseman Hospital – Behavioral Health
Kaseman Emergency Room, 8300 Constitution Ave NE (24 hours, 7 days/week) ...... 505-291-2000
Outpatient Adult Healthcare, 1325 Wyoming Blvd NE (M-F, 8:00 AM-5:00 PM) ...... 505-291-5300
Inpatient Psychiatric Services, 8300 Constitution Blvd NE .................................505-291-2560
Website. ...............................................................................................................https://kaseman-hospital.phs.org/services/Pages/clinics.aspx

** See page 2 for more after-hours healthcare options. **
Presbyterian Health Care
Emergency Services (24 hours, 7 days/week):

- Main Hospital, 1100 Central Ave. SE (Main Switchboard) ........................................ 505-841-1234
- Kaseman, 8300 Constitution Ave. NE ........................................................................ 505-291-2000
- Rust Medical Center, 2400 Unser Blvd. SE, Rio Rancho ........................................ 505-253-7878

Urgent Care:

- Atrisco: 3901 Atrisco NW (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) ............................. 505-462-7575
- Belen: 609 S. Christopher Rd (8 am-7 pm, M-F; closed weekends) ........................... 505-864-5454
- Carmel: 7920 Carmel Ave NE (9 am-8 pm, M-F; 7 am-4 pm, Sa & Su) ....................... 505-253-4789
- Harper: 5901 Dr Harper NE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) ......................... 505-823-8888
- Isleta: 3436 Isleta Blvd. SW (7 am-8 pm, M-F; 7 am-4 pm, Sa & Su) ......................... 505-462-7777
- Paradise Blvd: 4588 Paradise Blvd NW (7 am-10 pm, M-F; 7 am-4 pm, Sa & Su) ....... 505-998-1717
- Rio Rancho: 4100 High Resort Blvd SE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) ......... 505-462-8888

Additional Locations / Website ................................................................................................ www.phs.org

Lovelace Health System, Emergency Services (24 hours, 7 days/week):

- Lovelace Medical Center, 601 Dr Martin Luther King Jr. Ave NE ................................. 505-727-8000
- Westside Hospital, 10501 Golf Course Rd NW ............................................................. 505-727-2000
- Women’s Hospital, 4701 Montgomery Blvd NE (at Jefferson) ................................... 505-727-7800

Website ................................................................................................................................ www.lovelace.com

DaVita Medical Group, Urgent Care:

- DaVita Medical Group Main Phone # ................................................................. 505-262-7000
- 5150 Journal Center Blvd NE (7 am-7 pm, M-F; 7 am-5 pm, Sa & Su) ..................... 505-262-3233

Website ................................................................................................................................. http://abqhqp.com/

NextCare Urgent Care

- 5504 Menaul Blvd NE (8 am-9 pm, M-F and Sa & Su) ........................................... 505-348-2868

Additional Locations / Website ......................................................................................... https://nextcare.com/

Additional Resources

UNM Police Department, 24 hours, 7 days/week, Main Campus, 2500 Campus Blvd NE

- West End of Hokona Hall ................................................................. 505-277-2241 | http://police.unm.edu/

UNM LoboRESPECT (Respond, Educate, Support, Prevent, Consent, Train)

- 24 hours, 7 days/week ................................................................. 505-277-2911 | loborespect.unm.edu/

Rape Crisis Center of Central New Mexico, Telephone Crisis Hotline (Se habla Español)

- 9741 Candelaria NE (24 hours, 7 days/week) .................................................. 505-266-7711 | www.rapecrisiscnm.org

Agora Crisis Center, Anonymous Volunteer Helpline ........ 505-277-3013 | http://www.agoracares.org/

NM Poison & Drug Information Center .................. 1-800-222-1222 | http://nmpoisoncenter.unm.edu/

National Suicide Prevention Lifeline .......................... 1-800-273-8255 | www.suicidepreventionlifeline.org/

MATS: Detoxification From Alcohol & Substance Abuse (Bernalillo County), 505-468-1555