Emergencies: SHAC is not a provider of emergency medical care. A medical emergency is defined as “posing an immediate threat to life, limb, or body function.” In case of a medical or counseling emergency, call 9-1-1 or go directly to a local hospital emergency room.

SHAC Summer 2019 Hours (Eff. 05/10/19 thru 08/16/19): SHAC is open Monday through Thursday, 8:00 am to 5:00 pm; and Friday, 9:00 am to 5:00 pm. Check SHAC web for current Pharmacy Hours. Note: SHAC Hours are subject to change. SHAC is closed on Saturdays and Sundays and all official UNM holidays. For information on SHAC services including current hours, log onto http://shac.unm.edu or call (505) 277-3136 during regular hours of operation.

If you have a medical problem that cannot wait until regular SHAC clinic hours, call 260-7070. (Or call SHAC at 277-3136; select option #2.) You will reach an answering service. The answering service will page a SHAC medical provider who is available for medical problems that can be addressed over the telephone.

If you have a counseling problem that cannot wait until regular SHAC clinic hours, call SHAC Counseling Services After-Hours On-Call Service (for UNM students only) at 277-3136; select option #3.

If you need to access medical care while SHAC is closed, a list of facilities is provided below. Please note: UNM Student Health & Counseling does not accept any financial liability for costs you might incur. You are responsible for any charges at these facilities.

University of New Mexico Hospitals...... Emergency Services (24 hours, 7 days/week):
    Main Hospital, 2211 Lomas NE (Facility nearest UNM Main Campus)......................505-272-2111
    Sandoval Regional Medical Center, 3001 Broadmoor Blvd NE, Rio Rancho.............505-994-7000
    UNMH Security (North Campus) .............................................................................505-272-2160

Website ..........................................................https://hsc.unm.edu/health/locations/unm-hospital.html

Emergency Mental Health Services

UNM Psychiatric Center .................................................................2600 Marble NE
    Psychiatric Emergency Services (24 hours, 7 days/week) ....................505-272-2800 or 505-272-2920
    Psychiatric Urgent Care Clinic (M-F, 7:00 AM-1:00 PM) .................505-272-2800 or 505-272-9038

Website ..........................................................http://hsc.unm.edu/health/locations/psychiatric-center.html

Presbyterian Kaseman Hospital – Behavioral Health
    Kaseman Emergency Room, 8300 Constitution Ave NE (24 hours, 7 days/week) ...... 505-291-2000
    Outpatient Adult Healthcare, 1325 Wyoming Blvd NE (M-F, 8:00 AM-5:00 PM) ...... 505-291-5300
    Inpatient Psychiatric Services, 8300 Constitution Blvd NE ..............................505-291-2560

Website ..........................................................https://kaseman-hospital.phs.org/services/Pages/clinics.aspx

** See page 2 for more after-hours healthcare options. **
## Presbyterian Health Care
Emergency Services (24 hours, 7 days/week):
- Main Hospital, 1100 Central Ave. SE (Main Switchboard) ............................................ 505-841-1234
- Kaseman, 8300 Constitution Ave. NE .................................................. 505-291-2000
- Rust Medical Center, 2400 Unser Blvd. SE, Rio Rancho ................................. 505-253-7878

Urgent Care:
- Atrisco: 3901 Atrisco NW (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) ..................... 505-462-7575
- Belen: 609 S. Christopher Rd (8 am-7 pm, M-F; closed weekends) ................... 505-864-5454
- Carmel: 7920 Carmel Ave NE (9 am-8 pm, M-F; 7 am-4 pm, Sa & Su) .......... 505-253-4789
- Harper: 5901 Dr Harper NE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) ............. 505-823-8888
- Isleta: 3436 Isleta Blvd. SW (7 am-8 pm, M-F; 7 am-4 pm, Sa & Su) ........... 505-462-7777
- Paradise Blvd: 4588 Paradise Blvd NW (7 am-10 pm, M-F; 7 am-4 pm, Sa & Su) 505-998-1717
- Rio Rancho: 4100 High Resort Blvd SE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) 505-462-8888

Additional Locations / Website .......................................................... www.phs.org

## Lovelace Health System
Emergency Services (24 hours, 7 days/week):
- Lovelace Medical Center, 601 Dr Martin Luther King Jr. Ave NE .................... 505-727-8000
- Westside Hospital, 10501 Golf Course Rd NW .............................................. 505-727-2000
- Women’s Hospital, 4701 Montgomery Blvd NE (at Jefferson) ......................... 505-727-7800

Website ................................................................................................. www.lovelace.com

## DaVita Medical Group
Urgent Care:
- DaVita Medical Group Main Phone # ...................................................... 505-262-7000
- 5150 Journal Center Blvd NE (7 am-7 pm, M-F; 7 am-5 pm, Sa & Su) ......... 505-262-3233

Website ................................................................................................. http://abqhp.com/

## NextCare Urgent Care
- 5504 Menaul Blvd NE (8 am-9 pm, M-F and Sa & Su) .................................. 505-348-2868

Additional Locations / Website ................................................................ https://nextcare.com/

## Additional Resources

### UNM Police Department
24 hours, 7 days/week, Main Campus, 2500 Campus Blvd NE
- West End of Hokona Hall ................................................................. 505-277-2241 | http://police.unm.edu/

### UNM LoboRESPECT (Respond, Educate, Support, Prevent, Consent, Train)
- 24 hours, 7 days/week ................................................................. 505-277-2911 | loborespect.unm.edu/

### Rape Crisis Center of Central New Mexico
Telephone Crisis Hotline (Se habla Español)
- 9741 Candelaria NE (24 hours, 7 days/week) ........................................ 505-266-7711 | www.rapecrisiscnm.org

### Agora Crisis Center
Anonymous Volunteer Helpline ........... 505-277-3013 | http://www.agoracares.org/

### NM Poison & Drug Information Center
- 1-800-222-1222 | http://nmpoisoncenter.unm.edu/

### National Suicide Prevention Lifeline
- 1-800-273-8255 | www.suicidepreventionlifeline.org/

### MATS: Detoxification From Alcohol & Substance Abuse
(Bernalillo County), 505-468-1555