



THE UNIVERSITY OF  
NEW MEXICO

Student Health & Counseling (SHAC)  
MSC06 3870  
1 University of New Mexico Albuquerque  
NM 87131-0001  
(505) 277-3136 Fax: (505) 277-2020

# After-Hours Healthcare Options

Info subject to change; call for clarification. Eff. 08/16/22



**Emergencies:** SHAC is not a provider of emergency medical care. A medical emergency is defined as “posing an immediate threat to life, limb, or body function.” **In case of a medical or counseling emergency, call 9-1-1 or go directly to a local hospital emergency room. For mental health emergencies, you can also call 9-8-8 ([National Suicide & Crisis Lifeline](https://www.national suicide lifeline.org)).**

## SHAC Hours:

Monday, Wednesday, Thursday & Friday: 8:00 AM-5:00 PM; Tuesday: 9:00 AM-5:00 PM

For more information on hours and services visit our website: [shac.unm.edu](https://shac.unm.edu) Or, call our main line at (505) 277-3136. **Note:** SHAC is closed on Saturdays and Sundays and all official UNM holidays.

If you have a health concern that cannot wait until regular business hours, call SHAC at (505) 277-3136; for **medical**, select option #2 and for **counseling**, select option #3. You will reach an answering service. The answering service will page a provider who is available and can address your concern over the telephone.

If you need to access medical care while SHAC is closed, a list of facilities is provided below.

**Note:** UNM Student Health & Counseling does not accept any financial liability for costs you might incur. You are responsible for any charges at these facilities.

## University of New Mexico Hospitals ..... 24/7 Emergency Services

Main Hospital, 2211 Lomas NE (Facility nearest UNM Main Campus).....505-272-2111  
Sandoval Regional Medical Center, 3001 Broadmoor Blvd NE, Rio Rancho ..... 505-994-7000  
Website: ..... [unmhealth.org/locations/unm-hospital/](https://unmhealth.org/locations/unm-hospital/)

## UNM Psychiatric Center ..... 2600 Marble NE

24/7 Psychiatric Emergency Services .....505-272-2800 or 505-272-2920  
Psychiatric Urgent Care Clinic (M-F, 9:30 am-6:00 pm) .....505-272-2800 or 505-272-9038  
Website ..... [unmhealth.org/locations/psychiatric-center.html](https://unmhealth.org/locations/psychiatric-center.html)

## Presbyterian Kaseman Hospital – Behavioral Health

Kaseman Emergency Room, 8300 Constitution Ave NE (24 hours, 7 days/week) ..... 505-291-2000  
Outpatient Adult Healthcare, 1325 Wyoming Blvd NE (M-F, 8:00 am-5:00 pm) ..... 505-291-5300  
Inpatient Behavioral Health, 8300 Constitution Ave NE ..... 505-291-2560  
Website ..... [kaseman-hospital.phs.org/services/Pages/clinics.aspx](https://kaseman-hospital.phs.org/services/Pages/clinics.aspx)

## Lovelace Health System, 24/7 Emergency Services:

Lovelace Medical Center, 601 Dr Martin Luther King Jr. Ave NE ..... 505-727-8000  
Westside Hospital, 10501 Golf Course Rd NW..... 505-727-2000  
Women’s Hospital, 4705 Montgomery Blvd NE (at Jefferson)..... 505-727-7800  
Website: ..... [lovelace.com](https://lovelace.com)

## Albuquerque ER & Hospital, 24/7 Emergency Services:

9310 Coors Blvd NW ..... 505-431-1900  
Website: ..... [abqhospital.com](https://abqhospital.com)

\*\* See page 2 for more after-hours healthcare options. \*\*

**Presbyterian Health Care**

24/7 Emergency Services:

- Main Hospital, 1100 Central Ave. SE (Main Switchboard).....505-841-1234
- Kaseman, 8300 Constitution Ave. NE .....505-291-2000
- Rust Medical Center, 2400 Unser Blvd. SE, Rio Rancho .....505-253-7878

PRESNow, 24/7 Urgent & Emergency Care:

- 6400 Paseo del Norte Blvd NE .....505-596-2100
- 4515 Coors Blvd NW .....505-596-2200
- 3436 Isleta Blvd SW .....505-596-2300

Urgent Care:

- Atrisco: 3901 Atrisco NW (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) .....505-462-7575
- Harper: 5901 Harper Dr NE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su).....505-823-8888
- Las Estancias: 3630 Las Estancias Dr SW (9 am-8 pm, M-F; 7 am-4 pm, Sa & Su) ....505-462-7777
- Rio Rancho: 4100 High Resort Blvd SE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su).....505-462-8888
- Additional Locations / Website .....[www.phs.org](http://www.phs.org)

**NextCare Urgent Care**

- Close to Campus: 5504 Menaul Blvd NE ..... 505-348-2868
- Additional Locations and Hours - Check Website: .....[nextcare.com/](http://nextcare.com/)

**Duke City Urgent Care**

- Close to Campus: 3500 Constitution Ave NE, 9am-6pm, M-F; 10am-5pm, Sa & Su ....505-814-1995
- Additional Locations - Check Website .....[dukecityurgentcare.com/](http://dukecityurgentcare.com/)

**Optum, Primary & Specialty Care (Urgent Care No Longer Available):**

- Optum Main Phone # ..... 505-262-7000
- Adult Medicine, 5150 Journal Center Blvd NE (8 am-5 pm, M-F; closed weekends)....505-262-3212
- Additional Clinics / Updates – Check Website.....[nm.optum.com](http://nm.optum.com)

**Additional Resources**

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**UNM Police Department, 24 hours, 7 days/week, Main Campus, 2500 Campus Blvd NE**

- West End of Hokona Hall ..... 505-277-2241 | [police.unm.edu/](http://police.unm.edu/)

**UNM LoboRESPECT Advocacy Center**

- 24 hours, 7 days/week Advocacy Hotline ..... 505-277-2911 | [loborespect.unm.edu/](http://loborespect.unm.edu/)

**Rape Crisis Center of Central New Mexico, Telephone Crisis Hotline (Se habla Español)**

- 9741 Candelaria NE (24 hours, 7 days/week) ..... 505-266-7711 | [rapecrisiscnm.org](http://rapecrisiscnm.org)

**Agora Crisis Center, Anonymous Volunteer Helpline..... 505-277-3013 | [agoracares.org](http://agoracares.org)**

**NM Poison & Drug Information Center ..... 1-800-222-1222 | [hsc.unm.edu/poison](http://hsc.unm.edu/poison)**

**MATS: Detoxification From Alcohol & Substance Abuse (Bernalillo County).....505-468-1555**  
 .....[bernco.gov/department-behavioral-health-services/campus-services/detox-program](http://bernco.gov/department-behavioral-health-services/campus-services/detox-program)