



THE UNIVERSITY OF
NEW MEXICO

Student Health & Counseling (SHAC)
MSC06 3870
1 University of New Mexico Albuquerque
NM 87131-0001
(505) 277-3136 Fax: (505) 277-2020

After-Hours Healthcare Options

Info subject to change; call for clarification. Eff. 06/09/20

+ **Emergencies:** SHAC is not a provider of emergency medical care. A medical emergency is defined as “posing an immediate threat to life, limb, or body function.” **In case of a medical or counseling emergency, call 9-1-1 or go directly to a local hospital emergency room.**

SHAC Hours (Eff. 06/9/20):

SHAC is open Monday through Friday 8:00 am-5:00 pm, with modified building hours. For more information on hours and services please visit our website at <https://shac.unm.edu> or call our main line at (505) 277-3136. **Note:** SHAC is closed on Saturdays and Sundays and all official UNM holidays.

If you have a health concern that cannot wait until regular business hours, call SHAC at 277-3136; for **medical**, select option #2 and for **counseling**, select option #3. You will reach an answering service. The answering service will page a provider who is available and can address your concern over the telephone.

If you need to access medical care while SHAC is closed, a list of facilities is provided below.

Note: UNM Student Health & Counseling does not accept any financial liability for costs you might incur. You are responsible for any charges at these facilities.

University of New Mexico Hospitals 24/7 Emergency Services

Main Hospital, 2211 Lomas NE (Facility nearest UNM Main Campus)..... 505-272-2111
Sandoval Regional Medical Center, 3001 Broadmoor Blvd NE, Rio Rancho 505-994-7000
Website: <https://hsc.unm.edu/health/locations/unm-hospital.html>

UNM Psychiatric Center 2600 Marble NE

24/7 Psychiatric Emergency Services 505-272-2800 or 505-272-2920
Psychiatric Urgent Care Clinic (M-F, 7:00 a m -1:00 pm) 505-272-2800 or 505-272-9038
Website. <http://hsc.unm.edu/health/locations/psychiatric-center.html>

Presbyterian Kaseman Hospital – Behavioral Health

Kaseman Emergency Room, 8300 Constitution Ave NE (24 hours, 7 days/week) 505-291-2000
Outpatient Adult Healthcare, 1325 Wyoming Blvd NE (M-F, 8:00 am-5:00 pm) 505-291-5300
Inpatient Psychiatric Services, 8300 Constitution Blvd NE 505-291-2560
Website. <https://kaseman-hospital.phs.org/services/Pages/clinics.aspx>

Lovelace Health System, 24/7 Emergency Services:

Lovelace Medical Center, 601 Dr Martin Luther King Jr. Ave NE..... 505-727-8000
Westside Hospital, 10501 Golf Course Rd NW..... 505-727-2000
Women’s Hospital, 4701 Montgomery Blvd NE (at Jefferson)..... 505-727-7800
Website: www.lovelace.com

Albuquerque ER & Hospital, 24/7 Emergency Services:

9310 Coors Blvd NW 505-431-1900
Website: <https://abqhospital.com>

** See page 2 for more after-hours healthcare options. **

Presbyterian Health Care

24/7 Emergency Services:

- Main Hospital, 1100 Central Ave. SE (Main Switchboard)..... 505-841-1234
- Kaseman, 8300 Constitution Ave. NE 505-291-2000
- Rust Medical Center, 2400 Unser Blvd. SE, Rio Rancho 505-253-7878

Urgent Care:

- Atrisco: 3901 Atrisco NW (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) 505-462-7575
- Belen: 609 S. Christopher Rd (8 am-7 pm, M-F; closed weekends) 505-864-5454
- Carmel: 7920 Carmel Ave NE (9 am-8 pm, M-F; 7 am-4 pm, Sa & Su) 505-253-4789
- Harper: 5901 Dr Harper NE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su)..... 505-823-8888
- Isleta: 3436 Isleta Blvd. SW (7 am-8 pm, M-F; 7 am-4 pm, Sa & Su) 505-462-7777
- Paradise Blvd: 4588 Paradise Blvd NW (7 am-10 pm, M-F; 7 am-4 pm, Sa & Su) 505-998-1717
- Rio Rancho: 4100 High Resort Blvd SE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su)..... 505-462-8888
- Additional Locations / Website www.phs.org

Optum, Urgent Care:

- Optum Main Phone # 505-262-7000
- 5150 Journal Center Blvd NE (7 am-7 pm, M-F; 7 am-5 pm, Sa & Su)..... 505-262-3233
- Website <http://abqhp.com/>

NextCare Urgent Care (6 locations)

- Closest to campus: 5504 Menaul Blvd NE..... 505-348-2868
- Additional Locations and Hours Check Website: <https://nextcare.com/>

Duke City Urgent Care (5 locations)

- Closest to campus: 3500 Constitution Ave NE 505-814-1995
- 9am-7pm, M-F and 10am-6pm Sa & Su
- Additional Locations Check Website <https://www.dukecityurgentcare.com/>

Additional Resources

UNM Police Department, 24 hours, 7 days/week, Main Campus, 2500 Campus Blvd NE

- West End of Hokona Hall 505-277-2241 | <http://police.unm.edu/>

UNM LoboRESPECT (Respond, Educate, Support, Prevent, Consent, Train)

- 24 hours, 7 days/week 505-277-2911 | loborespect.unm.edu/

Rape Crisis Center of Central New Mexico, Telephone Crisis Hotline (Se habla Español)

- 9741 Candelaria NE (24 hours, 7 days/week) 505-266-7711 | www.rapecrisiscnm.org

Agora Crisis Center, Anonymous Volunteer Helpline..... 505-277-3013 | <http://www.agoracares.org/>

NM Poison & Drug Information Center 1-800-222-1222 | <http://nmpoisoncenter.unm.edu/>

National Suicide Prevention Lifeline 1-800-273-8255 | www.suicidepreventionlifeline.org/

MATS: Detoxification From Alcohol & Substance Abuse (Bernalillo County)..... 505-468-1555
 <https://www.bernco.gov/Department-Behavioral-Health-Services/detox-program.aspx>