Emergencies: *SHAC is not a provider of emergency medical care.* A medical emergency is defined as “posing an immediate threat to life, limb, or body function.” **In case of a medical or counseling emergency, call 9-1-1 or go directly to a local hospital emergency room.**

SHAC Winter Break 2019-2020 Hours (Eff. 12/13/19): SHAC is open Monday through Thursday, 8:00 am to 5:00 pm; and Friday, 9:00 am to 5:00 pm. *Check SHAC web for current Pharmacy Hours.* Note: **SHAC Hours are subject to change. SHAC is closed on Saturdays and Sundays and all official UNM holidays.** For info on SHAC services including current hours, log onto [http://shac.unm.edu](http://shac.unm.edu) or call (505) 277-3136 during regular hours of operation.

If you have a **medical problem** that cannot wait until regular SHAC clinic hours, call 260-7070. (Or call SHAC at 277-3136; select option #2.) You will reach an answering service. The answering service will page a SHAC medical provider who is available for medical problems that can be addressed over the telephone.

If you have a **counseling problem** that cannot wait until regular SHAC clinic hours, call SHAC Counseling Services After-Hours On-Call Service (for UNM students only) at 277-3136; select option #3.

If you need to access medical care while SHAC is closed, a list of facilities is provided below. Please note: UNM Student Health & Counseling does not accept any financial liability for costs you might incur. You are responsible for any charges at these facilities.

**University of New Mexico Hospitals**...... Emergency Services (24 hours, 7 days/week):

- Main Hospital, 2211 Lomas NE (Facility nearest UNM Main Campus) ...................... 505-272-2111
- Sandoval Regional Medical Center, 3001 Broadmoor Blvd NE, Rio Rancho ............... 505-994-7000
- UNMH Security (North Campus) .................................................................................. 505-272-2160

Website ........................................................................................................ [https://hsc.unm.edu/health/locations/unm-hospital.html](https://hsc.unm.edu/health/locations/unm-hospital.html)

**Emergency Mental Health Services**

**UNM Psychiatric Center** .......................................................................................... 2600 Marble NE

- Psychiatric Emergency Services (24 hours, 7 days/week) .......................... 505-272-2800 or 505-272-2920
- Psychiatric Urgent Care Clinic (M-F, 7:00 AM -1:00 PM) ..................... 505-272-2800 or 505-272-9038

Website. ........................................................................................................... [http://hsc.unm.edu/health/locations/psychiatric-center.html](http://hsc.unm.edu/health/locations/psychiatric-center.html)

**Presbyterian Kaseman Hospital – Behavioral Health**

- Kaseman Emergency Room, 8300 Constitution Ave NE (24 hours, 7 days/week) ...... 505-291-2000
- Outpatient Adult Healthcare, 1325 Wyoming Blvd NE (M-F, 8:00 AM-5:00 PM) ...... 505-291-5300
- Inpatient Psychiatric Services, 8300 Constitution Blvd NE .............................. 505-291-2560

Website. ........................................................................................................... [https://kaseman-hospital.phs.org/services/Pages/clinics.aspx](https://kaseman-hospital.phs.org/services/Pages/clinics.aspx)

** See page 2 for more after-hours healthcare options. **
Presbyterian Health Care
Emergency Services (24 hours, 7 days/week):
Main Hospital, 1100 Central Ave. SE (Main Switchboard) ............................................. 505-841-1234
Kaseman, 8300 Constitution Ave. NE ............................................................................. 505-291-2000
Rust Medical Center, 2400 Unser Blvd. SE, Rio Rancho ................................................ 505-253-7878
 Urgent Care:
Atrisco: 3901 Atrisco NW (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) .............................. 505-462-7575
Belen: 609 S. Christopher Rd (8 am-7 pm, M-F; closed weekends) ............................. 505-864-5454
Carmel: 7920 Carmel Ave NE (9 am-8 pm, M-F; 7 am-4 pm, Sa & Su) .................... 505-253-4789
Harper: 5901 Dr Harper NE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) ........................ 505-823-8888
Isleta: 3436 Isleta Blvd. SW (7 am-8 pm, M-F; 7 am-4 pm, Sa & Su) ........................... 505-462-7777
Paradise Blvd: 4588 Paradise Blvd NW (7 am-10 pm, M-F; 7 am-4 pm, Sa & Su) .... 505-998-1717
Rio Rancho: 4100 High Resort Blvd SE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) ....... 505-462-8888
Additional Locations / Website ........................................................................................................... www.phs.org

Lovelace Health System, Emergency Services (24 hours, 7 days/week):
Lovelace Medical Center, 601 Dr Martin Luther King Jr. Ave NE ................................. 505-727-8000
Westside Hospital, 10501 Golf Course Rd NW ............................................................... 505-727-2000
Women’s Hospital, 4701 Montgomery Blvd NE (at Jefferson) ...................................... 505-727-7800
Website ........................................................................................................................................ www.lovelace.com

DaVita Medical Group, Urgent Care:
DaVita Medical Group Main Phone # ................................................................................ 505-262-7000
5150 Journal Center Blvd NE (7 am-7 pm, M-F; 7 am-5 pm, Sa & Su) ...................... 505-262-3233
Website ........................................................................................................................................ http://abqhp.com/

NextCare Urgent Care
5504 Menaul Blvd NE (8 am-9 pm, M-F and Sa & Su) ................................................. 505-348-2868
Additional Locations / Website................................................................................................. https://nextcare.com/

Additional Resources

UNM Police Department, 24 hours, 7 days/week, Main Campus, 2500 Campus Blvd NE
West End of Hokona Hall ................................................................. 505-277-2241 | http://police.unm.edu/

UNM LoboRESPECT (Respond, Educate, Support, Prevent, Consent, Train)
24 hours, 7 days/week ................................................................. 505-277-2911 | loborespect.unm.edu/

Rape Crisis Center of Central New Mexico, Telephone Crisis Hotline (Se habla Español)
9741 Candelaria NE (24 hours, 7 days/week) ......................................................... 505-266-7711 | www.rapecrisiscnm.org

Agora Crisis Center, Anonymous Volunteer Helpline ............ 505-277-3013 | http://www.agoracares.org/

NM Poison & Drug Information Center ................................. 1-800-222-1222 | http://nmpoisoncenter.unm.edu/

National Suicide Prevention Lifeline ......................... 1-800-273-8255 | www.suicidepreventionlifeline.org/

MATS: Detoxification From Alcohol & Substance Abuse (Bernalillo County), 505-468-1555