



THE UNIVERSITY OF
NEW MEXICO

Student Health & Counseling (SHAC)
MSC06 3870
1 University of New Mexico Albuquerque
NM 87131-0001
(505) 277-3136 Fax: (505) 277-2020

After-Hours Healthcare Options

Info subject to change; call for clarification. Eff. 1/05/26

+ **Emergencies:** *SHAC is not a provider of emergency medical care.* A medical emergency is defined as “posing an immediate threat to life, limb, or body function.” **In case of a medical or counseling emergency, call 9-1-1 or go directly to a local hospital emergency room. For mental health emergencies, you can also call 9-8-8 ([National Suicide & Crisis Lifeline](#)).**

SHAC Hours:

Monday, Wednesday, Thursday & Friday: 7:45 AM-4:30 PM; Tuesday: 8:45 AM-4:30 PM For more information on hours and services visit our website: shac.unm.edu Or, call our main line at (505) 277-3136. Note: SHAC is closed on Saturdays and Sundays and all official UNM holidays.

If you have a health concern that cannot wait until regular business hours, call SHAC at (505) 277-3136; for medical, select option #2 and for counseling, select option #3. You will reach an answering service. The answering service will page a provider who is available and can address your concern over the telephone.

If you are a UNM student, don't forget you have access to TimelyCare. Visit timelycare.unm.edu to get more information.

If you need to access medical care while SHAC is closed, a list of facilities is provided below.

Note: UNM Student Health & Counseling does not accept any financial liability for costs you might incur. You are responsible for any charges at these facilities.

University of New Mexico Hospitals 24/7 Emergency Services

Main Hospital, 2211 Lomas NE (Facility nearest UNM Main Campus) 505-272-2111

Sandoval Regional Medical Center, 3001 Broadmoor Blvd NE, Rio Rancho 505-994-7000

Website:.....unmhealth.org/locations/unm-hospital/

UNM Psychiatric Center..... 2600 Marble NE

24/7 Psychiatric Emergency Services 505 272-2800 or 505-272-2920

Psychiatric Urgent Care Clinic (M-S, 7:00 am-6:00 pm) 505 272-2800 or 505-272-9038

Website.....unmhealth.org/locations/psychiatric-center.html

Presbyterian Kaseman Hospital – Behavioral Health

Kaseman Emergency Room, 8300 Constitution Ave NE (24 hours, 7 days/week) 505-291-2000

Outpatient Adult Healthcare, 1325 Wyoming Blvd NE (M-F, 8:00 am-5:00 pm) 505-291-5300

Inpatient Behavioral Health, 8300 Constitution Ave NE 505-291-2560

Website.....kaseman-hospital.phs.org/services/Pages/clinics.aspx

Lovelace Health System, 24/7 Emergency Services:

Lovelace Medical Center, 601 Dr Martin Luther King Jr. Ave NE 505-727-8000

Westside Hospital, 10501 Golf Course Rd NW 505-727-2000

Women's Hospital, 4705 Montgomery Blvd NE (at Jefferson) 505-727-7800

Website:.....lovelace.com

Albuquerque ER & Hospital, 24/7 Emergency Services:

9310 Coors Blvd NW 505-431-1900

8220 Montgomery NE 505-431-1900

Website:.....abqhospital.com

**** See page 2 for more after-hours healthcare options. ****

Presbyterian Health Care

24/7 Emergency Services:

Main Hospital, 1100 Central Ave. SE (Main Switchboard)505-841-1234
 Kaseman, 8300 Constitution Ave. NE505-291-2000
 Rust Medical Center, 2400 Unser Blvd. SE, Rio Rancho 505-253-7878

PRESNow, 24/7 Urgent & Emergency Care:

6400 Paseo del Norte Blvd NE505-596-2100
 4515 Coors Blvd NW.....505-596-2200
 3436 Isleta Blvd SW505-596-2300
 7400 Menaul Blvd NE.....505-596-2400

Urgent Care:

Atrisco: 3901 Atrisco NW (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su)..... 505-462-7575
 Harper: 5901 Harper Dr NE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) 505-823-8888
 Las Estancias: 3630 Las Estancias Dr SW (9 am-8 pm, M-F; 7 am-4 pm, Sa & Su) 505-462-7777
 Rio Rancho: 4100 High Resort Blvd SE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) 505-462-8888
 Additional Locations / Website..... www.phs.org

Lovelace Urgent Care

Close to Campus: 5504 Menaul Blvd NE..... 505-348-2868
 Additional Locations and Hours - Check Website..... lovelace.com

Duke City Urgent Care

Close to Campus: 7200 Montgomery Blvd. NE, 8am-6pm, M-F; 10am-5pm, Sa & Su 505-814-1995
 Additional Locations - Check Website..... dukecityurgentcare.com/

Optum, Primary & Specialty Care (Urgent Care No Longer Available):

Optum Main Phone #..... 505-262-7000
 Adult Medicine, 5150 Journal Center Blvd NE (8 am-5 pm, M-F; closed weekends). 505-262-3212
 Additional Clinics / Updates – Check Website..... nm.optum.com

Additional Resources

UNM Police Department, 24 hours, 7 days/week, Main Campus, 2500 Campus Blvd NE

West End of Hokona Hall 505-277-2241 | police.unm.edu/

UNM LoboRESPECT Advocacy Center

24 hours, 7 days/week Advocacy Hotline 505-277-2911 | loborespect.unm.edu/

Rape Crisis Center of Central New Mexico, Telephone Crisis Hotline (Se habla Español)

9741 Candelaria NE (24 hours, 7 days/week) 505-266-7711 | rapecrisiscnm.org

Agora Crisis Center, Anonymous Volunteer Helpline..... 505-277-3013 | agoracares.org

NM Poison & Drug Information Center 1-800-222-1222 | hsc.unm.edu/poison

MATS: Detoxification From Alcohol & Substance Abuse (Bernalillo County)505-468-1555
 bernco.gov/departments-behavioral-health-services/campus-services/detox-program

