UNM | Student Health & Counseling (SHAC)

In the Division of Student Affairs

Mission Statement

Mission: UNM Student Health and Counseling (SHAC) staff provides quality health services and programs to foster student success and wellness.

Quadruple AIM: Improved Patient Experience, Population/Public Health, Readiness to Learn, and Cost Reduction

Core Values

Quality Student Experience:

1. Student-centered, dynamic approaches to health service delivery.
2. Inviting, affordable, accessible, and accredited services.
3. Integrated, collaborative, and comprehensive services.

Student Success/Outcomes:

1. Programs and Services:

    - Improve, support, and elevate personal wellness skills to foster student resilience and academic success.
    - Promote a healthy, safe campus, for a positive learning environment.
    - Increase the likelihood that students will complete their educational goals, by assisting students with interventions for acute mental or medical health problems.

Data Driven Decisions:

1. Data is used to design programs and services, including data measuring quality of care, student satisfaction, service utilization, and resource allocation.
2. Programs and services use evidence-based care, benchmark best practices, and continuously improve processes.