Mission Statement

**Mission:** UNM Student Health and Counseling (SHAC) staff provides quality health services and programs to foster student success and wellness.

**Quadruple AIM:** Improved Patient Experience, Population/Public Health, Readiness to Learn, and Cost Reduction

**Core Values**

**Quality Student Experience:**

1. Student-centered, dynamic approaches to health service delivery.
2. Inviting, affordable, accessible, and accredited services.
3. Integrated, collaborative, and comprehensive services.

**Student Success/Outcomes:**

1. Programs and Services:
   - Improve, support, and elevate personal wellness skills to foster student resilience and academic success.
   - Promote a healthy, safe campus, for a positive learning environment.
   - Increase the likelihood that students will complete their educational goals, by assisting students with interventions for acute mental or medical health problems.

**Data Driven Decisions:**

1. Data is used to design programs and services, including data measuring quality of care, student satisfaction, service utilization, and resource allocation.
2. Programs and services use evidence-based care, benchmark best practices, and continuously improve processes.