Emergencies: SHAC is not a provider of emergency medical care. A medical emergency is defined as “posing an immediate threat to life, limb, or body function.” In case of a medical or counseling emergency, call 9-1-1 or go directly to a local hospital emergency room.

SHAC Summer Hours (Eff. May 12 – Aug. 18, 2017): SHAC is open Monday through Thursday, 8:00 am to 5:00 pm; and Friday, 9:00 am to 5:00 pm. Check SHAC web for current Pharmacy Hours. Note: SHAC Hours are subject to change. SHAC is closed on Saturdays and Sundays and all official UNM holidays. For information on SHAC services including current hours, log onto http://shac.unm.edu/ or call (505) 277-3136 during regular hours of operation.

If you have a medical problem that cannot wait until regular SHAC clinic hours, call 260-7070. (Or call SHAC at 277-3136; select option #2.) You will reach an answering service. The answering service will page a SHAC medical provider who is available for medical problems that can be addressed over the telephone.

If you have a counseling problem that cannot wait until regular SHAC clinic hours, call SHAC Counseling Services After-Hours On-Call Service (for UNM students only) at 277-3136; select option #3.

If you need to access medical care while SHAC is closed, a list of facilities is provided below. Please note: UNM Student Health & Counseling does not accept any financial liability for costs you might incur. You are responsible for any charges at these facilities.

University of New Mexico Hospitals ...... Emergency Services (24 hours, 7 days/week):
Main Hospital, 2211 Lomas NE (Facility nearest UNM Main Campus) ......................... 505-272-2411
Sandoval Regional Medical Center, 3001 Broadmoor Blvd NE, Rio Rancho.................. 505-994-7000
UNMH Security (North Campus) .................................................................................. 505-272-2160
Website ...................................................................................................................... http://hospitals.unm.edu/

Emergency Mental Health Services
UNM Psychiatric Center .......................................................... 2600 Marble NE
Psychiatric Emergency Services (24 hours, 7 days/week): ........................................ 505-272-2920
Outpatient Clinic Services ...................................................................................... 505-272-2800
Psychiatric Urgent Care Clinic (M-F, 7:30 AM-2:30 PM) ........................................... 505-272-9038
Website ...................................................................................................................... http://hospitals.unm.edu/about/about-unmpc.shtml

Presbyterian Kaseman Hospital – Behavioral Health
Kaseman Emergency Room, 8300 Constitution Ave NE (24 hours, 7 days/week) ...... 505-291-2000
Outpatient Adult Healthcare, 1325 Wyoming Blvd NE (M-F, 8:00 AM-5:00 PM) ...... 505-291-5300
Inpatient Psychiatric Services, 8300 Constitution Blvd NE ........................................... 505-291-2560
Website ...................................................................................................................... https://kaseman-hospital.phs.org/services/Pages/clinics.aspx

** See page 2 for more after-hours healthcare options. **
After-Hours Healthcare Options

Presbyterian Health Care
Emergency Services (24 hours, 7 days/week):
Main Hospital, 1100 Central Ave. SE (Main Switchboard) .......................................... 505-841-1234
Kaseman, 8300 Constitution Ave. NE ................................................................. 505-291-2000
Rust Medical Center, 2400 Unser Blvd. SE, Rio Rancho...................................... 505-253-7878

Urgent Care:
Alameda: 1648 Alameda Blvd NW (9 am-8 pm, M-F; closed weekends)..................... 505-253-7550
Belen, 609 S. Christopher Rd (8 am-7 pm, M-F; closed weekends) ....................... 505-864-5454
Carmel: 7920 Carmel Ave NE (9 am-8 pm, M-F; 7 am-4 pm, Sa & Su) ......... 505-253-4789
Atrisco: 3901 Atrisco NW (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) .................. 504-462-7575
Harper: 5901 Dr Harper NE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) ........... 505-823-8888
Isleta: 3436 Isleta Blvd. SW (7 am-6 pm, M-F; closed weekends) ..................... 505-462-7777
Rio Rancho: 4100 High Resort Blvd SE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su)........ 505-462-8888

Presbyterian Member Services ................................................................................................. 505-923-5678
Website (additional clinic locations are listed on web) ......................................................... www.phs.org

Lovelace Health System, Emergency Services (24 hours, 7 days/week):
Lovelace Medical Center, 601 Dr Martin Luther King Jr. Ave NE............................ 505-727-8000
Westside Hospital, 10501 Golf Course Rd NW ....................................................... 505-727-2000
Women’s Hospital, 4701 Montgomery Blvd NE (at Jefferson)............................ 505-727-7800

Website ............................................................................................................................... www.lovelace.com

Davita Medical Group, Urgent Care:
Davita Medical Group Main Phone # ........................................................................... 505-262-7000
5150 Journal Center Blvd NE (7 am-7 pm, M-F; 7 am-5 pm, Sa & Su) ............. 505-262-3233
1721 Rio Rancho SE, Rio Rancho (8 am-8 pm, M-F; 9 am-4 pm, Sa & Su) ........ 505-395-5520

Website (additional clinic locations listed).................................................... http://abqhp.com/ OR http://www.nextcare.com

Additional Resources

UNM Police Department, 24 hours, 7 days/week, Main Campus, 2500 Campus Blvd NE
West End of Hokona Zuni Hall ................................................................. 505-277-2241 | http://police.unm.edu/

UNM LoboRESPECT (Respond, Educate, Support, Prevent, Consent, Train)
24 hours, 7 days/week ................................................................. 505-277-2911 | loborespect.unm.edu/

Rape Crisis Center of Central New Mexico, Telephone Crisis Hotline (Se habla Español)
9741 Candelaria NE (24 hours, 7 days/week) ....... 266-7711 or 1-888-811-8282 | www.rapecrisiscnm.org

Agora Crisis Center, Anonymous Volunteer Helpline ........ 505-277-3013 | http://www.agoracares.org/

NM Poison & Drug Information Center .................. 1-800-222-1222 | http://nmpoisoncenter.unm.edu/

National Suicide Prevention Lifeline ... 1-800-273-TALK (8255) | www_suicidepreventionlifeline.org/

MATS: Detoxification From Alcohol & Substance Abuse (Bernalillo County), 505-468-1555