Emergencies: SHAC is not a provider of emergency medical care. A medical emergency is defined as “posing an immediate threat to life, limb, or body function.” In case of a medical or counseling emergency, call 9-1-1 or go directly to a local hospital emergency room. For mental health emergencies, you can also call 9-8-8 (National Suicide & Crisis Lifeline).

SHAC Hours:

Monday, Wednesday, Thursday & Friday: 8:00 AM-5:00 PM; Tuesday: 9:00 AM-5:00 PM
For more information on hours and services visit our website: shac.unm.edu Or, call our main line at (505) 277-3136. Note: SHAC is closed on Saturdays and Sundays and all official UNM holidays.

If you have a health concern that cannot wait until regular business hours, call SHAC at (505) 277-3136; for medical, select option #2 and for counseling, select option #3. You will reach an answering service. The answering service will page a provider who is available and can address your concern over the telephone.

If you need to access medical care while SHAC is closed, a list of facilities is provided below.
Note: UNM Student Health & Counseling does not accept any financial liability for costs you might incur. You are responsible for any charges at these facilities.

University of New Mexico Hospitals ................................................................. 24/7 Emergency Services
Main Hospital, 2211 Lomas NE (Facility nearest UNM Main Campus) .............. 505-272-2111
Sandoval Regional Medical Center, 3001 Broadmoor Blvd NE, Rio Rancho .......... 505-994-7000
Website: ........................................................................................................ unmhealth.org/locations/unm-hospital/

UNM Psychiatric Center ................................................................. 2600 Marble NE
24/7 Psychiatric Emergency Services .............................................................. 505-272-2800 or 505-272-2920
Psychiatric Urgent Care Clinic (M-F, 9:30 am-6:00 pm) ..................... 505-272-2800 or 505-272-9038
Website: ........................................................................................................ unmhealth.org/locations/psychiatric-center.html

Presbyterian Kaseman Hospital – Behavioral Health
Kaseman Emergency Room, 8300 Constitution Ave NE (24 hours, 7 days/week) ...... 505-291-2000
Outpatient Adult Healthcare, 1325 Wyoming Blvd NE (M-F, 8:00 am-5:00 pm) ....... 505-291-5300
Inpatient Behavioral Health, 8300 Constitution Ave NE ................................. 505-291-2560
Website: ........................................................................................................ kaseman-hospital.phs.org/services/Pages/clinics.aspx

Loveland Health System, 24/7 Emergency Services:
Lovelace Medical Center, 601 Dr Martin Luther King Jr. Ave NE ...................... 505-727-8000
Westside Hospital, 10501 Golf Course Rd NW .............................................. 505-727-2000
Women’s Hospital, 4705 Montgomery Blvd NE (at Jefferson) ...................... 505-727-7800
Website: ........................................................................................................ lovelace.com

Albuquerque ER & Hospital, 24/7 Emergency Services:
9310 Coors Blvd NW ...................................................................................... 505-431-1900
Website: ........................................................................................................ abqhospital.com

** See page 2 for more after-hours healthcare options. **
**Presbyterian Health Care**

24/7 Emergency Services:
- Main Hospital, 1100 Central Ave. SE (Main Switchboard) ............................................ 505-841-1234
- Kaseman, 8300 Constitution Ave. NE ................................................................. 505-291-2000
- Rust Medical Center, 2400 Unser Blvd. SE, Rio Rancho ........................................ 505-253-7878

PRESNow, 24/7 Urgent & Emergency Care:
- 6400 Paseo del Norte Blvd NE .......................................................... 505-596-2100
- 4515 Coors Blvd NW ............................................................................ 505-596-2200
- 3436 Isleta Blvd SW .............................................................................. 505-596-2300

Urgent Care:
- Atrisco: 3901 Atrisco NW (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) ................. 505-462-7575
- Harper: 5901 Harper Dr NE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) .......... 505-823-8888
- Las Estancias: 3630 Las Estancias Dr SW (9 am-8 pm, M-F; 7 am-4 pm, Sa & Su) .... 505-462-7777
- Rio Rancho: 4100 High Resort Blvd SE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) ........ 505-462-8888

Additional Locations / Website ........................................................................... www.phs.org

**NextCare Urgent Care**

Close to Campus: 5504 Menaul Blvd NE ........................................ 505-348-2868

Additional Locations and Hours - Check Website ........................................................ nextcare.com/

**Duke City Urgent Care**

Close to Campus: 3500 Constitution Ave NE, 9am-6pm, M-F; 10am-5pm, Sa & Su ..... 505-814-1995

Additional Locations - Check Website ...................................................................... dukecityurgentcare.com/

**Optum, Primary & Specialty Care (Urgent Care No Longer Available):**

Optum Main Phone # ................................................................. 505-262-7000

Adult Medicine, 5150 Journal Center Blvd NE (8 am-5 pm, M-F; closed weekends).... 505-262-3212

Additional Clinics / Updates – Check Website .......................................................... nm.optum.com

**Additional Resources**

**UNM Police Department**, 24 hours, 7 days/week, Main Campus, 2500 Campus Blvd NE

West End of Hokona Hall ................................................................. 505-277-2241 | police.unm.edu/

**UNM LoboRESPECT Advocacy Center**

24 hours, 7 days/week Advocacy Hotline ........................................... 505-277-2911 | loborespect.unm.edu/

**Rape Crisis Center of Central New Mexico**, Telephone Crisis Hotline (Se habla Español)

9741 Candelaria NE (24 hours, 7 days/week) ....................................................... 505-266-7711 | rapecrisiscnm.org

**Agora Crisis Center**, Anonymous Volunteer Helpline......................... 505-277-3013 | agoracares.org

**NM Poison & Drug Information Center**......................................................... 1-800-222-1222 | hsc.unm.edu/poison

**MATS: Detoxification From Alcohol & Substance Abuse** (Bernalillo County) ........ 505-468-1555

berno.co/g/department-behavioral-health-services/campus-services/detox-program

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