Emergencies: **SHAC is not a provider of emergency medical care.** A medical emergency is defined as “posing an immediate threat to life, limb, or body function.” **In case of a medical or counseling emergency, call 9-1-1 or go directly to a local hospital emergency room.**

SHAC Winter Break 2017-2018 Hours (12/15/17 thru 01/12/18): SHAC is open Monday through Thursday, 8:00 am to 5:00 pm; and Friday, 9:00 am to 5:00 pm. **Check SHAC web for current Pharmacy Hours.** Note: **SHAC Hours are subject to change. SHAC is closed on Saturdays and Sundays and all official UNM holidays.** For information on SHAC services including current hours, log onto http://shac.unm.edu/ or call (505) 277-3136 during regular hours of operation.

If you have a medical problem that cannot wait until regular SHAC clinic hours, call 260-7070. (Or call SHAC at 277-3136; select option #2.) You will reach an answering service. The answering service will page a SHAC medical provider who is available for medical problems that can be addressed over the telephone.

If you have a counseling problem that cannot wait until regular SHAC clinic hours, call SHAC Counseling Services After-Hours On-Call Service (for UNM students only) at 277-3136; select option #3.

If you need to access medical care while SHAC is closed, a list of facilities is provided below. Please note: UNM Student Health & Counseling does not accept any financial liability for costs you might incur. You are responsible for any charges at these facilities.

**University of New Mexico Hospitals**...... Emergency Services (24 hours, 7 days/week):
Main Hospital, 2211 Lomas NE (Facility nearest UNM Main Campus) .................505-272-2411
Sandoval Regional Medical Center, 3001 Broadmoor Blvd NE, Rio Rancho.........505-994-7000
UNMH Security (North Campus) .................................................................................. 505-272-2160

Website .................................................................................................................................................. http://hospitals.unm.edu/

**Emergency Mental Health Services**

**UNM Psychiatric Center**..........................2600 Marble NE
Psychiatric Emergency Services (24 hours, 7 days/week):........................................505-272-2920
Outpatient Clinic Services..........................................................505-272-2800
Psychiatric Urgent Care Clinic (M-F, 7:30 AM-2:30 PM) ..............................................505-272-9038

Website ................................................................................................................................................http://hse.unm.edu/health/locations/psychiatric-center.html

**Presbyterian Kaseman Hospital – Behavioral Health**

Kaseman Emergency Room, 8300 Constitution Ave NE (24 hours, 7 days/week) ......505-291-2000
Outpatient Adult Healthcare, 1325 Wyoming Blvd NE (M-F, 8:00 AM-5:00 PM) ......505-291-5300
Inpatient Psychiatric Services, 8300 Constitution Blvd NE ........................................505-291-2560

Website .................................................................................................................................................https://kaseman-hospital.phs.org/services/Pages/clinics.aspx

** See page 2 for more after-hours healthcare options. **
After-Hours Healthcare Options

**Presbyterian Health Care**
Emergency Services (24 hours, 7 days/week):
- Main Hospital, 1100 Central Ave. SE (Main Switchboard) ............................... 505-841-1234
- Kaseman, 8300 Constitution Ave. NE ................................................. 505-291-2000
- Rust Medical Center, 2400 Unser Blvd. SE, Rio Rancho ......................... 505-253-7878

Urgent Care:
- Alameda: 1648 Alameda Blvd NW (9 am-8 pm, M-F; closed weekends) ........ 505-253-7550
- Belen, 609 S. Christopher Rd (8 am-7 pm, M-F; closed weekends) ............... 505-864-5454
- Carmel: 7920 Carmel Ave NE (9 am-8 pm, M-F; 7 am-4 pm, Sa & Su) .......... 505-253-4789
- Atrisco: 3901 Atrisco NW (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) ............... 505-462-7575
- Harper: 5901 Dr Harper NE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) .......... 505-823-8888
- Isleta: 3436 Isleta Blvd. SW (7 am-6 pm, M-F; closed weekends) .............. 505-462-7777
- Rio Rancho: 4100 High Resort Blvd SE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) 505-462-8888

Presbyterian Member Services .......................................................... 505-923-5678

Website (additional clinic locations are listed on web) ........................................ www.phs.org

**Lovelace Health System,** Emergency Services (24 hours, 7 days/week):
- Lovelace Medical Center, 601 Dr Martin Luther King Jr. Ave NE .................. 505-727-8000
- Westside Hospital, 10501 Golf Course Rd NW ............................................ 505-727-2000
- Women’s Hospital, 4701 Montgomery Blvd NE (at Jefferson) ................. 505-727-7800

Website ........................................................................................................ www.lovelace.com

**Davita Medical Group,** Urgent Care:
- Davita Medical Group Main Phone # ......................................................... 505-262-7000
- 5150 Journal Center Blvd NE (7 am-7 pm, M-F; 7 am-5 pm, Sa & Su) .......... 505-262-3233
- 1721 Rio Rancho SE, Rio Rancho (8 am-8 pm, M-F; 9 am-4 pm, Sa & Su) .... 505-395-5520

Website (additional clinic locations listed) .............................................. http://abqhp.com/ OR http://www.nextcare.com

**Additional Resources**

**UNM Police Department,** 24 hours, 7 days/week, Main Campus, 2500 Campus Blvd NE
- West End of Hokona Zuni Hall ......................................................... 505-277-2241 | http://police.unm.edu/

**UNM LoboRESPECT** (Respond, Educate, Support, Prevent, Consent, Train)
- 24 hours, 7 days/week ................................................................. 505-277-2911 | loborespect.unm.edu/

**Rape Crisis Center of Central New Mexico,** Telephone Crisis Hotline (Se habla Español)
- 9741 Candelaria NE (24 hours, 7 days/week) .... 266-7711 or 1-888-811-8282 | www.rapecrisiscnm.org

**Agora Crisis Center,** Anonymous Volunteer Helpline ........ 505-277-3013 | http://www.agoracares.org/

**NM Poison & Drug Information Center** ............... 1-800-222-1222 | http://nmpoisoncenter.unm.edu/

**National Suicide Prevention Lifeline** ... 1-800-273-TALK (8255) | www.suicidepreventionlifeline.org/

**MATS: Detoxification From Alcohol & Substance Abuse** (Bernalillo County), 505-468-1555