Emergencies: **SHAC is not a provider of emergency medical care.** A medical emergency is defined as “posing an immediate threat to life, limb, or body function.” **In case of a medical or counseling emergency, call 9-1-1 or go directly to a local hospital emergency room.**

SHAC Spring 2020 Hours (Eff. 03/27/20): SHAC is open Monday through Friday, 10:00 am to 4:00 pm. **Check SHAC web for current Pharmacy Hours.** Note: **SHAC Hours are subject to change.** SHAC is closed on Saturdays and Sundays and all official UNM holidays. For info on SHAC services including current hours, access to care, etc., log onto http://shac.unm.edu or call (505) 277-3136 during regular hours of operation.

If you have a **medical problem** that cannot wait until regular SHAC clinic hours, call 260-7070. (Or call SHAC at 277-3136; select option #2.) You will reach an answering service. The answering service will page a SHAC medical provider who is available for medical problems that can be addressed over the telephone.

If you have a **counseling problem** that cannot wait until regular SHAC clinic hours, call SHAC Counseling Services After-Hours On-Call Service (for UNM students only) at 277-3136; select option #3.

If you need to access medical care while SHAC is closed, a list of facilities is provided below. Please note: UNM Student Health & Counseling does not accept any financial liability for costs you might incur. You are responsible for any charges at these facilities.

**University of New Mexico Hospitals**

- Main Hospital, 2211 Lomas NE (Facility nearest UNM Main Campus) ...................... 505-272-2111
- Sandoval Regional Medical Center, 3001 Broadmoor Blvd NE, Rio Rancho .......... 505-994-7000
- UNMH Security (North Campus) .............................................................................. 505-272-2160

Website .......................................................... https://hsc.unm.edu/health/locations/unm-hospital.html

**Emergency Mental Health Services**

**UNM Psychiatric Center** ................................................................. 2600 Marble NE

- Psychiatric Emergency Services (24 hours, 7 days/week) .................. 505-272-2800 or 505-272-2920
- Psychiatric Urgent Care Clinic (M-F, 7:00 AM -1:00 PM) ............ 505-272-2800 or 505-272-9038

Website .......................................................... http://hsc.unm.edu/health/locations/psychiatric-center.html

**Presbyterian Kaseman Hospital – Behavioral Health**

- Kaseman Emergency Room, 8300 Constitution Ave NE (24 hours, 7 days/week) ...... 505-291-2000
- Outpatient Adult Healthcare, 1325 Wyoming Blvd NE (M-F, 8:00 AM-5:00 PM) ...... 505-291-5300
- Inpatient Psychiatric Services, 8300 Constitution Blvd NE ......................... 505-291-2560

Website .......................................................... https://kaseman-hospital.phs.org/services/Pagesclinics.aspx

**See page 2 for more after-hours healthcare options.**
After-Hours Healthcare Options

Presbyterian Health Care
Emergency Services (24 hours, 7 days/week):
- Main Hospital, 1100 Central Ave. SE (Main Switchboard) ............................................ 505-841-1234
- Kaseman, 8300 Constitution Ave. NE ........................................................................... 505-291-2000
- Rust Medical Center, 2400 Unser Blvd. SE, Rio Rancho ............................................... 505-253-7878

Urgent Care:
- Atrisco: 3901 Atrisco NW (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) ............................. 505-462-7575
- Belen: 609 S. Christopher Rd (8 am-7 pm, M-F; closed weekends) .............................. 505-864-5454
- Carmel: 7920 Carmel Ave NE (9 am-8 pm, M-F; 7 am-4 pm, Sa & Su) ....................... 505-253-4789
- Harper: 5901 Dr Harper NE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) ............................ 505-823-8888
- Isleta: 3436 Isleta Blvd. SW (7 am-8 pm, M-F; 7 am-4 pm, Sa & Su) ......................... 505-462-7777
- Paradise Blvd: 4588 Paradise Blvd NW (7 am-10 pm, M-F; 7 am-4 pm, Sa & Su) ....... 505-998-1717
- Rio Rancho: 4100 High Resort Blvd SE (7 am-6 pm, M-F; 7 am-4 pm, Sa & Su) ......... 505-462-8888

Lovelace Health System, Emergency Services (24 hours, 7 days/week):
- Lovelace Medical Center, 601 Dr Martin Luther King Jr. Ave NE ................................. 505-727-8000
- Westside Hospital, 10501 Golf Course Rd NW .............................................................. 505-727-2000
- Women’s Hospital, 4701 Montgomery Blvd NE (at Jefferson) ...................................... 505-727-7800

DaVita Medical Group, Urgent Care:
- DaVita Medical Group Main Phone # .............................................................................. 505-262-7000
- 5150 Journal Center Blvd NE (7 am-7 pm, M-F; 7 am-5 pm, Sa & Su) ......................... 505-262-3233

NextCare Urgent Care
- 5504 Menaul Blvd NE (8 am-9 pm, M-F and Sa & Su).................................................... 505-348-2868

Additional Resources

UNM Police Department, 24 hours, 7 days/week, Main Campus, 2500 Campus Blvd NE
- West End of Hokona Hall .......................................................... 505-277-2241 | http://police.unm.edu/

UNM LoboRESPECT (Respond, Educate, Support, Prevent, Consent, Train)
- 24 hours, 7 days/week ................................................................. 505-277-2911 | loborespect.unm.edu/

Rape Crisis Center of Central New Mexico, Telephone Crisis Hotline (Se habla Español)
- 9741 Candelaria NE (24 hours, 7 days/week) .................................................. 505-266-7711 | www.rapecrisiscnm.org


NM Poison & Drug Information Center ................. 1-800-222-1222 | http://nmpoisoncenter.unm.edu/

National Suicide Prevention Lifeline ..................... 1-800-273-8255 | www.suicidepreventionlifeline.org/

MATS: Detoxification From Alcohol & Substance Abuse (Bernalillo County), 505-468-1555